



Leicestershire
Police

Protecting our communities

Blueprint 2020

The South Wigston Residents Forum

The Leicestershire Police transformation model designed to meet the demand and funding challenges facing policing today.



Performance and success...

- Satisfaction remains stable at 81%
- Crime 26% lower than 5 years ago, and has fallen by 3% in the last year
- Saved more than £36 million since 2010
- Frontline police officers have increased from 91% to 93% since 2010
- Burglary from dwellings down by 26%, vehicle thefts down by 23%, robberies down by 31%
- Delivering the best possible service with funding available
- Listening, consulting and engaging to help prioritise our service on what's most important



Changing demands...

- Cyber-crime.
- Missing persons.
- Child sexual exploitation.
- Counter terrorism.
- Financial challenges.
- Designing and implementing changes when everything is important!



PCC Strategic Priorities...

4 key themes

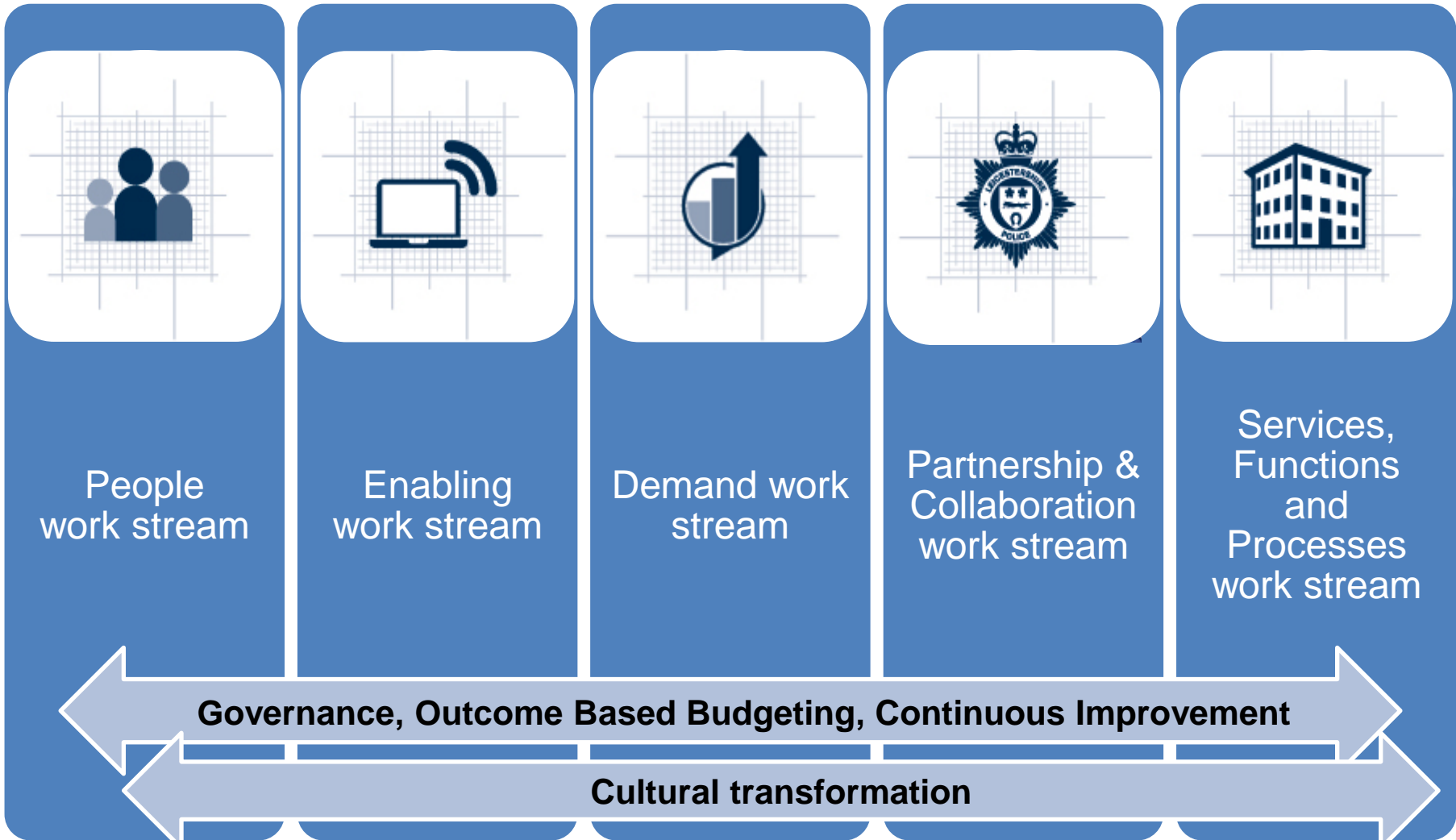
1. Reducing Offending and Reoffending
2. Supporting Victims and Witnesses
3. Making Communities and Neighbourhoods Safer
4. Protecting the Vulnerable

Leicestershire Police – the recent comprehensive spending review...

- Since 2010 we have saved more than £36 million.
- The recent CSR announcement will mean changes to local police funding!
- Changes likely to be seen...
 - National firearms capability increased.
 - Counter terrorism capability increased.
 - Local workforce reform.
 - Increased blue light integration and collaboration.
 - How the police work with Mental Health services.
 - Increased shared procurement.
 - Reducing demand through crime prevention.
 - Improved mobile working and remote access to systems and data.

A developing programme

Blueprint 2020



Programmes to projects

• People

- Agile working
- Cultural change
- **Workforce Blueprint**
- Workforce modernisation
- **Vacancy control & resource management**
- Building capacity in our workforce
- Improving skills & capacity
- Job evaluation

• Enabling

- **Channel shift**
- IVR
- Retailer self recording
- Video appointments
- Customer portal
- Customer Apps
- **IT Blueprint**
- **Niche & IT rationalisation**
- **Emergency Services Network**
- Property rationalisation
- Asset management
- Social media

• Demand

- **Improved mapping and information**
- Making best use of existing tools
- Making best use of existing data
- Predicting demand
- Improved despatch
- Frequent callers
- **Regional demand opportunities**

• Partnership

- **Regional working with police partners**
- **Blue light opportunities**
- Local teams
- MASH
- Shared front office
- **Strategic Alliance**

• SF&P

- Outcome Based Budgeting
- Tighter budget control
- **CMD review**
- Corporate services review
- **Regional opportunities for shared services and collaboration**

Key areas of focus for change with Blueprint 2020...

- Public contact & channel shift leading to increased self service.
- Working with Strategic Alliance to identify regional opportunities.
- Utilising technology to do things efficiently and effectively.
- Changing our workforce mix to meet the needs of modern policing.
- Working in partnership to maintain services within available budgets.
- Prioritise what's most important via consultation and engagement.
- Focus on what causes most harm in our communities.



Strategic Alliance

- Looking at three force Strategic Alliance could be viable – operationally, financially and politically
- Leicestershire, Nottinghamshire, Northamptonshire.
- Opportunities to collaborate and regionalise
- Potential for the creation of a single policing model for all three forces
- Uniformity in leadership, systems, training, policy and procedures to ensure a consistently high quality standard of service across the three forces.
- First phase of the Strategic Alliance will look at early alignment across the Contact Management Departments by June 2017.

